

One Time Fees		
Initial Setup Fees	Rate per Hour	
Project Management		\$100
Design & Configuration		\$200
Report Development		\$200
Integration, Optimization & Tooling		\$200
Training, Materials & Guides		\$100

Recurring Fees		
Seat Type	Annual Fee Per Seat	Description
Full Seat	\$2,400	Includes standard maintenance, support, and professional services.
Lite Seat	\$600	Lite seats are granted read-only access and are often used by government offices to reduce cost of users who will not make use of the full platform.

Value Add Items		
Item	Pricing	Description
Computer Telephony Integration	\$168/year/seat	Indigov offers a CTI (computer telephony integration) that can connect our ticketing platform to any on-premise or cloud based VOIP phone system. This add-on allows staff to answer, control, record and log phone calls and voicemail messages inside the platform.
Constituent Experience Management Consulting	\$200/hour	Indigov staff will thoroughly interview all front line workers and management to uncover key organizational objectives, workflows, exception cases, and then map data schemas related to requests and record keeping. The team will design a unique product configuration for the client and will also make strategic recommendations for upstream and downstream changes to the constituent experience that will enhance service delivery.
Website Development	\$200/hour	Indigov's UX, engineering, and design team will work with client to design custom websites based on client preferences.
Indigov Platform Fee	\$10,000/250,000 population represented	Required flat fee based on population to align expected platform usage based on constituent population.

Website Hosting (pop. represented)	See Table Below	Indigov will host client website(s) and provide standard maintenance and updates.
Up to 49,999 population	\$5,000/year	
50,000-149,999 population	\$15,000/year	
150,000-299,999 population	\$30,000/year	

300-499,999 population	\$50,000/year	
500-1,000,000 population	\$100,000/year	
More than 1,000,000 population	\$100,000/year per million constituents serv	
Advanced Support	\$200/hour	Additional feature development, integration, and other non-standard professional services.

Indigov Advanced Data Layering		See Table Below	Indigov clients can include an advanced data layering package that will pre-fill a searchable list of constituent profiles in a selected district/state/zone of service. An Indigov user can search their constituent database to find individuals they represent enriched with hundreds of demographic, geographic and psychographic data variables.
Data Package		Price	
Enhanced		\$.03/record/year	
Premium		\$.054/record/year	
Annual Email Updates		\$.084/record/year	
Quarterly Email Updates		\$.12/record/year	

Telephone Townhall Capability		See Table Below	Allows elected officials to host live Telephone Townhall events to connect with thousands of their constituents at once.
Event Duration		60 Minutes	
Base Price		\$1,140 per 2,500 constituents dialed	
Inbound Calling Price		\$.12/minute beyond 750 minutes	